



Your Fleet. Our Service.

www.aimntls.com



Managed Maintenance

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Aim Managed Maintenance is an innovative service that provides you access to Aim and its network of more than 50,000 service locations and vendors across the U.S. and Canada.

Aim understands the challenges inherent in maintaining a fleet. After all, we've spent decades keeping tens of thousands of vehicles up and running.

With **Aim Managed Maintenance**, our industry-leading service is just a phone call away. No matter when or how far from home a breakdown occurs, Aim's Road Rescue department, with access to thousands of technicians across the nation, is here to get your vehicles back on the road, quickly and professionally.

Aim Managed Maintenance is more than just a dispatch service for when breakdowns occur. Whether it's routine and preventative maintenance or complex overhauls, this unparalleled service will ensure your fleet is in tip-top shape, increasing your uptime and customer satisfaction. Simply schedule whatever it is you need, whenever and wherever you need it, and we'll handle the rest.

Most of all, this unique service allows you to consolidate and gain control of your maintenance costs, simply and effectively.



at a glance

- Preferred service and repair rates nationwide
- 24/7, 365 Road Rescue Service
- Coast-to-coast Coverage
- Maintenance Cost Control
- Consolidated Invoice
- Full Transparency/View Maintenance History
- And more!



COVERAGE



Aim Managed Maintenance, we aim where you need to go.

Why does it seem like breakdowns are never convenient? It's because they never are. What's worse is they're inevitable, costly and undeniably frustrating. Best case scenario is a vehicle goes down close to home. But what if it doesn't? You could spend thousands of extra dollars dealing with maintenance vendors or having the vehicle towed to your own shop.

Aim Managed Maintenance gives you the peace of mind knowing that no matter when or where a breakdown occurs, you will be covered. Plus, with pre-negotiated rates through Aim's membership with the expansive NationaLease network, your repair costs won't be a surprise, avoiding outrageous prices when you're forced to work with maintenance vendors, who can gouge you because you're at their mercy.

One of the most enticing offerings of Aim's Managed Maintenance service is its robust Road Rescue department. No matter when a breakdown occurs, our experienced and proficient Road Rescue personnel are available all day, every day to coordinate getting your vehicles serviced and back on the road as quickly and seamlessly as possible.



The NationaLease network offers the combined strength and experience of more than 150 businesses acting as one to offer extraordinary, quick and flexible service. With over 70 years of experience, the robust NationaLease network includes more than 900 locations countrywide with a combined fleet of over 155,000 tractors, trucks and trailers.



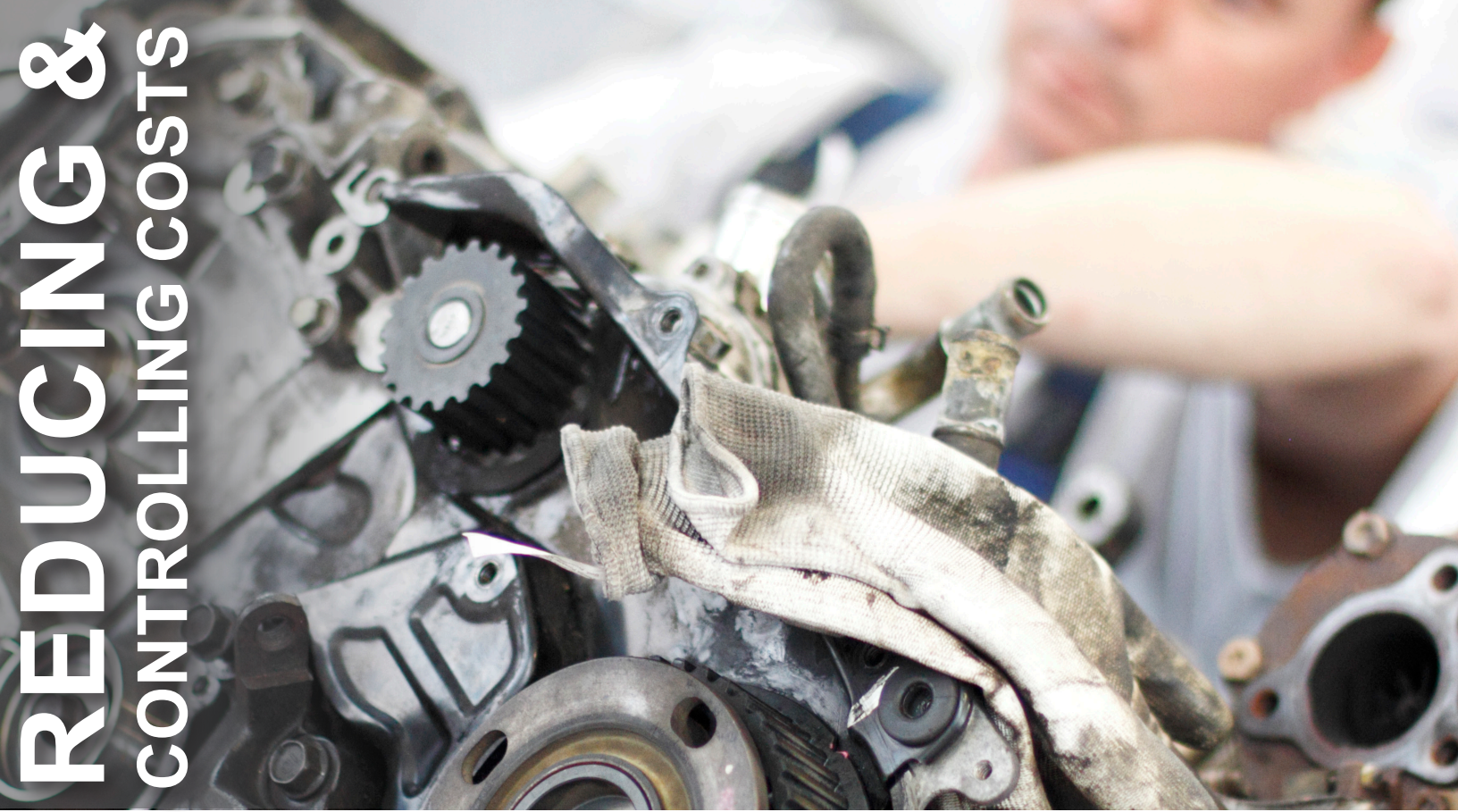
24/7-365 Road Rescue services
Coast-to-coast coverage

50+ Aim Locations

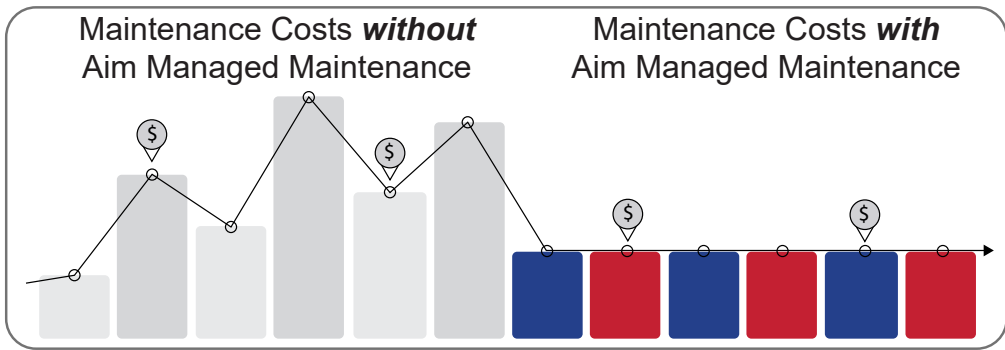
900+ locations under NationaLease Umbrella



REDUCING & CONTROLLING COSTS



Predetermined rates provide peace of mind. Preferred rates save cash.



Your fleet is among the most unpredictable expenditures you manage. There are countless outside forces at play which can send your maintenance costs spiraling out of control. Whether a simple repair

or a major mechanical overhaul, costs can fluctuate radically based on aspects like when or where services are required. If forced to go through an outside maintenance vendor, they can, and usually do, charge inflated rates because they've "got you."

Aim Managed Maintenance offers the peace of mind through predetermined and preferred rates. So, you'll always know what you'll pay, all at preferred rates shared among Aim and NationalLease locations.

Moreover, as you expand your business's reach, you'll sidestep the cost (and frustration) of opening more shops and hiring trained technicians from a dwindling pool of candidates. Not to mention the money saved on reduced staffing overall.



High CSA scores can result in costly fines and potentially put your vehicles out of service. Aim Managed Maintenance assures your vehicles won't leave the shop without being CSA compliant, increasing fleet uptime and reducing fines.





Experiencing a breakdown is frustrating. Managing it is a headache

The timer starts when a breakdown occurs. Each second ticks away dollar after dollar. Coordinating a breakdown in a timely manner is half the battle. Sometimes it's most of the battle, which means you need to be ready and able to manage the logistics of getting your vehicle up and running, no matter how far away or what time of day.

Or you could put these challenging scenarios in the hands of Aim Managed Maintenance and its experienced and always available—24/7, 365—Road Rescue department.

Beyond handling breakdowns, Aim Managed Maintenance offers administrative relief in several other areas. You'll reap the benefits of reduced staffing, consolidated invoices and more!

CONSIDER THIS SCENARIO:



Truck on its way to customer breaks down three states away.



Aim coordinates towing and repairs.



Aim Road Rescue is notified.



Your vehicle is back on its way.



All you had to do was authorize it.



For your customer, your driver, your product and your reputation.

The continually evolving transportation industry can be difficult, if not impossible, to keep up with. New technologies that increase a truck's efficiency and comfort are continuously being introduced, which is great for businesses and drivers. For technicians, however, this means there's an ongoing, ever-changing technical expertise needed to keep fleets up and running.

With Aim Managed Maintenance and our NationalLease network, you'll have access to an army of technicians who are prepared to diagnose and repair whatever problem comes through the shop doors.

So, not only will you not be obligated to open maintenance facilities in new locations, but you won't be mired in the ongoing process of hiring and training mechanics.



Aim and NationalLease Quality Assurance

Reciprocal service is the cornerstone of the NationalLease network. This means members must provide prompt and efficient 24-hour service to fellow members. This requires the highest level of experience and expertise shared universally among NationalLease members. Subsequently for you, whether it's Aim or a NationalLease member, you'll rest assured knowing your vehicle will be in the care of experienced professionals.



TECHNOLOGY

Technology doesn't stop. Don't let it stop you.

Trucks are intricate machines. Today's vehicles aren't just operated by drivers; they're also driven by technology. The days of a technician firing up a truck and diagnosing it by ear are long in the past. Now, technicians need the latest in repair and diagnostic equipment to address the complexity of modern vehicles.

You'll never fall behind the technological curve because Aim never will. Here's why:

Aim works hand in hand with our lease customers, offering a full menu of equipment manufactures to guarantee their products are transported using the latest, most efficient technologies. This means there's nothing we haven't seen and, consequently, aren't prepared to diagnose and handle.



VISIBILITY AND FULL TRANSPARENCY

Always know what you're paying:

- Parts
- Labor
- Towing

View Complete Maintenance History
Fleet analytics (monitor downtime, repair frequency, etc.)

The same can be said of NationalLease; being a body of 150 independent businesses with more than 155,000 tractors, trucks and trailers in operation, a diverse range of technologically advanced equipment enters and exits our system of shops located across the nation.



BENEFITS OVERVIEW



CONTROL COST

Predetermined rates give you the peace of mind knowing how much you'll be spending, no matter when or where.



TECHNICIANS

Access to thousands of expert technicians, all with the ability to work on all vehicle types and equipment



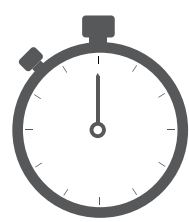
COVERAGE

Our nationwide network of service locations becomes your network, ready to service your vehicles no matter when, what or where.



EQUIPMENT

Aim and the NationaLease network use the latest in repair and diagnostic equipment to guarantee your equipment is serviced quickly and efficiently.



UPTIME

Enjoy the comfort of knowing no matter when, what or where, your vehicles will be back on the road quickly, increasing your customer satisfaction.



TECHNOLOGY

Using the latest tools/diagnostics equipment, ready to work on the latest vehicles and equipment.



TRANSPARENCY

Sign on to the Aim Customer Portal to view repair status, history and more.



ADMINISTRATIVE

Save time and money on administrative duties with fewer maintenance personnel to manage and consolidated invoicing.





Aim is a *one-stop solution* for your fleet challenges

Customers are evolving. You're evolving. And, luckily for you, so is Aim. In an ever-changing climate of specialized products, demands and services, Aim offers the innovation and flexibility to take your business where it needs to go.

While being one of the largest commercial vehicle leasing companies in the United States, Aim is small enough to offer the unique attention your business deserves.

So no matter what you do, what you're transporting or where you're taking it, we've been delivering reliable, cost-effective transportation solutions for over 50 years. That's why, from coast to coast, businesses transport with Aim.



NationaLease

Aim is a proud member of NationaLease, one of the largest full-service truck leasing organizations in North America. This means you get the combined strength and resources of more than 150 businesses acting as one to provide unparalleled services.



Full Service Leasing



Commercial Truck Rentals



Integrated Logistics



Professional Shop Management



Preventative Maintenance



Used Trucks



Brokerage

